

MOTO HOSPITALITY LIMITED - CORPORATE CODE OF CONDUCT

Moto Hospitality Limited (“Moto”) aims to conduct business in a manner which achieves sustainable profits whilst demonstrating a high degree of social responsibility and to embed ethical business practices and policies into everything that we do. At Moto this is everyone’s responsibility and an integral part of managing our business.

The Chief Executive Officer is responsible for and has approved and issued this Code of Conduct, and it is shared and reinforced by the Operations Board, the Compliance Manager, Robert Pryn, and throughout the company. This Code is supported by detailed policies which govern how the principles set out in this document are implemented and managed. Every employee is expected to conduct himself or herself, and his or her business, in line with this Code without exception.

Customers

Moto is committed to the comfort, health and safety of its customers and will work to achieve best practice, operating at all times in accordance with the Moto Health and Safety Policy Manual and our detailed health and safety policies and procedures which are carefully implemented and monitored.

We will operate at all times in accordance with applicable regulations marketing and trading standards, and will register and resolve any customer complaints promptly and effectively in accordance with high standards of service.

Moto respects the privacy and integrity of its staff, customers, and suppliers. We will adhere to strict standards when processing personal data and customers’ product and service information in accordance with our Data Protection Policy. We collect personal data relating to our products and services in an open and transparent fashion and provide fair and reasonable choices on its collection and use.

Suppliers

- Moto requires its business partners, subcontractors, or suppliers to comply with applicable laws and regulations.
- Our contracts will clearly set out the agreed terms, conditions and the basis of our relationship
- We will operate in a way that safeguards against bribery and unfair business practices
- We shall encourage suppliers and contractors to adopt responsible business and environmental policies and practices for mutual benefit

Environment

- We shall work to improve our environmental performance, and will actively assess and manage the environmental impacts of all our operations with a view to reducing environmental impact in accordance with our Health and Safety, and Energy Policies. Details of our various environmental, waste management and energy initiatives appear on the Moto website. Moto is

committed to responsible energy management and practises energy efficiency throughout all its premises, plant and equipment.

Community

- We will encourage dialogue with local communities for mutual benefit. We will continue to develop community programmes in conjunction with the Moto sponsored charity, Moto in the Community, and further promote our recognition as an active contributor to local community development. We shall support and encourage our employees to help local community organisations and activities in the region of our sites.

Employees

- We operate an Equal Opportunities Policy for all present and potential future employees.
- We will offer our employees clear and fair terms of employment and provide resources to enable their continual development.
- We shall provide safeguards to ensure that all employees are treated with respect and without sexual, physical or mental harassment in accordance with our Equal Opportunities Policy.
- We strive to maintain a clean, healthy and safe working environment

No Tolerance of Corruption

It is our policy to conduct all of our business in an honest and ethical manner. We take a zero tolerance approach to bribery and corruption and are committed to acting professionally, fairly and with integrity in all our business dealings and relationships wherever we operate and implementing and enforcing effective systems to counter bribery.

Moto employees must avoid any activity that can lead to a conflict of interest. This includes, but is not limited to acceptance and giving of gifts or hospitality which must comply with Moto's Corporate Gifts and Entertainment Policy. Moto and its employees will not accept bribes of any kind, and will not pay nor offer to pay bribes to government officials, candidates, or any other parties in order to obtain or retain business or a business advantage. Moto does not provide financial support to political parties or other political groups. We will only make charitable donations that are legal and ethical and no donation will be offered or made without the prior approval of the Compliance Manager.

Moto employees must not profit, nor assist others to profit, from opportunities that are discovered through the use of corporate information or position. Employees operate in accordance with strict financial controls and policies, including an Approvals Policy which sets out internal procedures for authorising any contracts. Moto employees must not use corporate assets for other than legitimate business or other authorised purposes and must not engage in any activity which competes with the business of the company.

Implementation

Acts inconsistent with this Code must be promptly corrected and are subject to disciplinary action, up to and including termination of employment.

It is the responsibility of each Moto employee to report on violations of this Code or any other wrongdoing in the workplace in accordance with the procedures set out in the Moto Whistle Blowing Policy, which sets out a procedure for disclosing information and for dealing with any information received regarding any wrongdoing.